

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 11/05/2014	
NAME OF PROVIDER OR SUPPLIER BRIDGE AT GARDEN PLAZA				STREET ADDRESS, CITY, STATE, ZIP CODE 8614 W 10TH ST INDIANAPOLIS, IN 46234			
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R000000	<p>This visit was for a State Residential Licensure Survey.</p> <p>This visit included the Investigation of Complaints IN00156630 and IN00154770.</p> <p>Complaint IN00156630 - Substantiated. No deficiencies related to the allegations are cited.</p> <p>Complaint IN00154770 - Unsubstantiated due to lack of evidence.</p> <p>Survey dates: November 3 and 5, 2014.</p> <p>Facility Number: 005616 Provider Number: 005616 AIM Number: N/A</p> <p>Survey Team: Kewanna Gordon, RN, T.C. Tracina Moody, RN</p> <p>Census bed type: Residential: 81 Total: 81</p> <p>Census payor type: Other: 81 Total: 81</p>		R000000				

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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R000273	<p>Sample: 9</p> <p>This state finding was cited in accordance with 410 IAC 16.2-5.</p> <p>Quality review completed 11/9/14 by Brenda Marshall, RN</p> <p>410 IAC 16.2-5-5.1(f) Food and Nutritional Services - Deficiency (f) All food preparation and serving areas (excluding areas in residents' units) are maintained in accordance with state and local sanitation and safe food handling standards, including 410 IAC 7-24. Based on observation, interview, and record review, the facility failed to ensure frozen foods were stored at zero degrees Fahrenheit or below, failed to ensure food was loosely covered while cooling to protect from overhead contamination, and failed to ensure employees wore hair restraints near exposed food and clean equipment. These deficient practices had the potential to affect 74 of 74 residents who consumed food from the facility kitchen.</p> <p>Findings include:</p> <p>1. On 11/3/14 at 10:05 a.m. and 11:16 a.m., the dietary manager indicated the temperature of the walk-in freezer was 9 degrees Fahrenheit according to the thermometer inside the freezer.</p>	R000273	<p>The freezer fan motor was replaced on December 8, 2014 to enhance the proper freezer temperatures. The Dietary Manager will continue to do daily freezer, refrigerator readings to verify temperatures are below zero. The current freezer logs since December 8th has met the State requirements. The General Manager will check the logs weekly to verify compliance.</p> <p>2. Staff has been instructed on the requirement to have all items properly covered in the walk-in cooler. The dietary manager is checking daily for compliance. The cleaning of the covers has been altered to be completed during off times of service.</p> <p>3. All staff is required to wear proper hair restraints during work hours in the kitchen. An inservice training was provided to the staff on the reasons for hair restraints,</p>		12/12/2014		

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	<p>During an interview on 11/3/14 at 10:05 a.m., the Dietary Manager indicated the line freezers held the frozen food being prepared for the day.</p> <p>During an interview on 11/3/14 at 11:18 a.m., the Dietary Manager indicated the thermometer on the outside of the walk-in freezer read negative 10 degrees Fahrenheit and the thermometer on inside the freezer read 9 degrees Fahrenheit. He indicated the thermometer on the inside of the freezer was the accurate temperature due to the changes in temperature from constantly opening and closing the freezer door.</p> <p>The current temperature logs for the freezers provided by the administrator, on 11/5/14 at 8:45 a.m., indicated the walk-in freezer temperature was above zero degrees Fahrenheit on the following dates: 10/1/14 at 10:30 a.m. and 2:00 p.m., 1 degree Fahrenheit 10/1/14 at 6:00 p.m., 2 degrees Fahrenheit 10/18/14 at 10:30 a.m., 9 degrees Fahrenheit</p> <p>The freezer temperature logs indicated the line freezer temperature was above zero degrees Fahrenheit on the following</p>		<p>the community policy and procedure as well as the citation details. Hats and hair nets has been provided for all kitchen and dining staff for continued compliance. The dietary manger and dining service director will be responsible for monitoring for daily compliance. The general manager will monitor randomly during meal service for compliance.</p>				

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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	<p>dates:</p> <p>10/13/14 at 6:00 p.m., 37 degrees Fahrenheit</p> <p>10/18/14 at 6:00 a.m., 38 degrees Fahrenheit</p> <p>10/18/14 at 10:30 a.m. and 2:00 p.m., 40 degrees Fahrenheit</p> <p>10/21/14 at 6:00 a.m., 2 degrees Fahrenheit</p> <p>10/25/14 at 10:30 a.m., 34 degrees Fahrenheit</p> <p>10/27/14 at 2:00 p.m., 2 degrees Fahrenheit</p> <p>11/1/14 at 6:00 a.m., 37 degrees Fahrenheit</p> <p>11/1/14 at 10:30 a.m., 39 degrees Fahrenheit</p> <p>During an interview on 11/5/14 at 8:45 a.m., the Administrator indicated there was no policy regarding freezer temperatures.</p> <p>Section 197 of the Indiana "Retail Food Establishment Sanitation Requirements", dated 11/13/04 , indicated frozen food should remain frozen and be stored at a temperature of zero degrees Fahrenheit.</p> <p>2. On 11/3/14 at 10:08 a.m., individual pre-sliced portions of pumpkin pie, dated 11/3/14, were observed on a rolling cart uncovered in the walk-in cooler.</p>						

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	<p>During an interview on 11/3/14 at 11:19 a.m., the Dietary Manager indicated the pies in the walk-in cooler were supposed to be covered in the cooler. He indicated the rolling rack covers were not used because they were being cleaned.</p> <p>On 11/5/14 at 8:45 a.m., the administrator provided the current refrigerator storage policy, dated 12/12/13. The refrigerator policy indicated food should be wrapped properly to minimize cross-contamination and preserve quality.</p> <p>3. On 11/3/14 at 10:18 a.m., Dishwasher Employee #1 was observed without a hair restraint in the dishroom putting away clean pans and dishes.</p> <p>On 11/3/14 at 11:15 a.m., Dishwasher Employee #1 was observed without a hair restraint running pans and dishes through the dishwasher.</p> <p>On 11/3/14 at 11:16 a.m., the sous chef and the Dietary Manager were observed at the food service line near prepared food without a hat or hair restraint.</p> <p>On 11/3/14 at 11:25 a.m., four servers without hair restraints were observed in the kitchen next to the food line picking up uncovered plates of food. Dishwasher</p>						

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	<p>Employee #1 was observed without a hair restraint to enter the kitchen and walk past the food service line.</p> <p>During an interview on 11/3/14 at 11:27 a.m., the Dietary Manager indicated staff was required to wear hair restraints in the kitchen.</p> <p>On 11/5/14 at 8:45 a.m., the Administrator provided the current dress code policy, dated 3/1/09. The dress code policy indicated employees working in the kitchen must wear hair restraints, and depending upon working areas associates with long hair may be required to wear a hair net.</p> <p>5-5.1 (f)</p>						